

JACOBIA WATER SUPPLY CORPORATION

PO BOX 411
Greenville, TX 75403-0411
903-454-3046

www.jacobiawatersupply.com

jacobiawsc@gmail.com

Customer Information and Rates

KEEP FOR REFERENCE
Effective January, 2018

\$31.00 Monthly Minimum, plus usage.

0-8,000 gallons \$5.75 per 1000 gallons

8001-15,000 \$7.00 per 1000 gallons

15,001-over \$8.25 per 1000 gallons

Meters are typically* read over the third weekend of each month. Bills are always mailed by the 27th of each month. Payments are due and must be posted by 6pm on the 15th of each month, to avoid a \$20.00 late fee. If the entire bill is not paid by the last day of the month, the meter will be locked and an additional \$75.00 disconnection fee will also apply.

Please keep a clear path to the water meter. Grass should be mowed around the meter box and should be inspected often for bees, snakes or other hazards to our reader. Do not tie dogs onto or near the meter. If you have a gate, please provide access with the code or a key. Our readers MUST have access to your meter.

*Due to holidays, vacations and other unavoidable reasons, reading dates may vary by a few days.

PAYMENTS: Use whichever payment option works best for you. All payments MUST be received and posted by our office, prior to 6pm on the 15th to avoid a \$20.00 late fee.

AUTO DRAFT: Complete the draft application located at www.jacobiawatersupply.com and return it along with a voided copy of one of your checks. Payments are drafted from your account, on the 1st of each month.

MAIL PAYMENT Jacobia Water Supply, PO Box 411, Greenville TX 75403

DROP BOX: EXXON/Everest Mart (Formerly the Circle B)
5552 Hwy 224, at the intersection of FM118.
(Lock box is located inside the store, at the counter near the grill.)

CALL IN PAYMENT: Call 855-387-6228 to pay by automated system. You will need your account number and the amount due; if you don't know the exact amount, please estimate up to avoid late fees. There is a 3% convenience fee to pay by phone or online, however it gives you the option to use credit or debit cards.
TIP: If you are running late on a payment, the convenience fee is typically less than the late fee.

OVER

ON-LINE

Go to our website at www.jacobiawatersupply.com and click on the PAY button. There is a 3% convenience fee to pay on-line or by phone, however it allows you to pay by credit or debit card.

MEMBERSHIP:

Jacobia Water Supply Corporation is a member-owned, **non-profit** corporation incorporated pursuant to the Texas Water Code Chapter 67, and the provisions of the corporation for the purpose of furnishing potable water. Corporation operating policies, rates and regulations are adopted by the Board of Directors, elected by the members of the corporation. Each member who is on record as a qualified land owner receives (1) vote in the election of directors and in such other matters requiring the approval of the corporations members at any annual or special membership meeting of the corporations as prescribed by the corporation bylaws. Ownership of more than one membership does not authorize the member to more than (1) vote.

Annual membership meetings are held on the second Monday in March at 6pm. See our website at www.jacobiawatersupply.com for more meeting details. We are always looking for help on the board of directors, please call our office if you are interested in getting involved. All of our board members are volunteers.

IMPORTANT INFORMATION:

EACH house, permanent RV/Trailer, manufactured home, shop or business **MUST** have a separate meter. Owners must be named on the Service Application and must sign an alternate billing form if property is to be rented. The property owner is responsible for any amount that a tenant or occupant does not pay and may request termination of tenant service, with 5 days' written notice. Tenants are not required to pay JWSC a deposit.

All water meters, equipment and materials required to provide water to the point of the customer connection, water meter or service tap is the property of the corporation upon installation and shall be maintained by the water system only.

All water shall be metered by the meters to be furnished and installed by the corporation. The meter is for the sole use of the member or customer and is to provide service to only (1) dwelling or (1) business. Extension of pipes to transfer utility service from one property to another, to share, resell, or sub meter water to any other persons, dwellings, business or property, is prohibited.

RECEIVE ADVANCE NOTICE OF REPAIRS AND WATER OUTAGES

Please take a moment to visit our website at www.jacobiawatersupply.com you can get answers to many other questions related to water and our services here. You can also sign up to receive your choice of an email, text message or both when it becomes necessary for us to turn the water off for repairs or when important information is available.



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